

# Top 5 Things You Need to Know

Effective January 1, 2021, We're changing to HPI. Here's what you need to know:

Get ready to make the switch	Where can I get more info?
<p><b>1</b> <b>Continue Your Care</b></p> <ul style="list-style-type: none"><li>• Upcoming surgery</li><li>• Expecting a baby</li><li>• Condition Management</li></ul>	 <p><b>call</b> HPI 800-532-7575 weekdays 8am-5pm</p>
<p><b>2</b> <b>Review Your Benefits</b></p> <ul style="list-style-type: none"><li>• Copayments and plan benefits remain the same as you had in the past</li></ul>	 <p><b>call</b> HPI 800-532-7575 weekdays 8am-5pm</p>
<p><b>3</b> <b>Check Your Provider's Network Participation</b></p> <ul style="list-style-type: none"><li>• Harvard Pilgrim Health Care is your provider network in New England</li></ul>	 <p><b>visit us</b> hpiTPA.com and click Find a Provider</p>
<p><b>4</b> <b>Swap Your Member ID Cards</b></p> <ul style="list-style-type: none"><li>• Use your new ID number to start managing your plan online at hpiTPA.com</li></ul>	 <p><b>watch</b> Your Mail for new cards coming to your home</p>
<p><b>5</b> <b>Get to Know HPI</b></p> <p>Understand your:</p> <ul style="list-style-type: none"><li>• Medical plan benefits</li><li>• Health care claims</li><li>• Member savings programs</li></ul>	 <p><b>read</b> Your Welcome Kit</p>



Have questions? Contact HPI Customer Service at the phone number or website listed on the back of your member ID card.

